

QUALITY POLICY

The Directors, Management and all personnel of McCormack Benson Health & Safety Ltd. are fully committed to a comprehensive and developing policy of assuring supply of health and safety consultancy services. This is in accordance with our organisational goals and the expectations and needs of our clients in all spheres of our activities and operations. The Directors promote a culture in which quality is everyone's responsibility. We expect everyone who works for us to act with honesty and integrity, take pride in their work and raise concerns about quality or conduct without fear of blame or reprisal.

We will ensure that we:

- Allocate responsibility throughout our organisation for the oversight of processes and quality assurance
- Monitor and review our performance, including client feedback and satisfaction and use this information to improve our performance, procedures and set new objectives and targets, where necessary.
- Provide our employees with the necessary information and training on quality management issues to enable them to provide the best service to our clients.
- Meet legal and regulatory requirements.

The Directors accept the total responsibility for the provision of:

- Professionally and technically qualified Health and Safety Advisors
- Allocating the right person to the job
- Encouraging and assisting with the maintenance of CPD and expertise within our employees
- Experienced project management and supporting personnel
- Appropriate technical resources and supporting processes and practices.

These provisions are intended to ensure that all our client and contractual commitments are effectively and efficiently achieved.

This Quality Policy is a corporate statement of our commitment to compliance with the applicable requirements of ISO 9001-and the desire for continual improvement in all aspects, including the management system itself. It provides a framework for the development of objectives based on the strategic direction of the business. The policy is communicated to staff and available to interested parties, as well as published on our website.



Andrew McCormack
Managing Director

Date: 1st October 2026
Next review date: October 2027